

ABOUT ME

Warehouse operator with 4 years of experience in high-volume distribution centres, handling inbound, put-away, picking, packing and dispatch. Licensed on reach trucks, counterbalance trucks and order pickers, with strong accuracy (99.8% pick accuracy) and a safety-first approach. Experienced with WMS scanning, cycle counts and 5S. Works well in multilingual teams and on shifts. Seeking a warehouse operator post in a European logistics centre.

WORK EXPERIENCE

Warehouse Operator (Reach Truck)

03/2024 – Present

Maasland Logistics B.V., Venlo, Netherlands · Business or sector: logistics, fast-moving consumer goods (28,000 pallet positions)

- Operate reach trucks to put away and retrieve **120+ pallets per shift** at heights up to 11 m with zero product damage incidents.
- Pick and consolidate orders with RF scanners in SAP EWM; maintain **99.8% pick accuracy** across 6,000+ lines per week.
- Carry out daily cycle counts and resolve discrepancies; reduced inventory variance from **1.2% to 0.4%**.
- Load and unload 20+ trucks per shift, checking seals, CMR documents and pallet quality.
- Apply 5S and safety rules; part of the team that reached **400 days without a lost-time accident**. Train 3 new operators.

Warehouse Operative

09/2022 – 02/2024

Balkan Trade Logistics EOOD, Sofia, Bulgaria · Business or sector: wholesale distribution

- Received and checked goods, labelled pallets and stored them by FIFO/FEFO; handled about **300 order lines per day**.
- Drove counterbalance trucks and electric pallet trucks; kept the picking area to 5S standards.
- Prepared export shipments to Greece and Romania with correct packing lists and labels.

EDUCATION AND TRAINING

Vocational qualification: Logistics Technician

2017 – 2021

Professional High School of Transport, Sofia · EQF level 4

Warehouse operations, transport documents, inventory management and workplace safety.

EQUIPMENT AND LICENCES

EQUIPMENT	LICENCE / LEVEL	EXPERIENCE
Reach truck (up to 11 m)	Certified operator, 2023	2.5 years
Counterbalance truck	Certified operator, 2021	4 years
Order picker / pallet truck	Certified operator, 2022	3 years
RF scanner / WMS (SAP EWM)	Proficient user	3 years

PERSONAL SKILLS

Mother tongue: Bulgarian

LANGUAGE	LISTEN	READ	INTERACT	PRODUCE	WRITE
English	B2	B2	B1	B1	B1
Dutch	B1	A2	A2	A2	A1
German	A2	A2	A1	A1	A1

CEFR: A1/A2 basic · B1/B2 independent · C1/C2 proficient user

JOB-RELATED SKILLS

Put-away & picking

Pallet handling

Cycle counting

FIFO / FEFO

Loading & unloading

CMR & delivery notes

5S

Hazard awareness

Packing & labelling

Returns handling

CERTIFICATIONS

Forklift / reach truck operator certificate – 2023

Safe working in warehouses (VCA basic) – 2024

First aid and fire-warden course – 2025

Manual handling and ergonomics – 2024

COMMUNICATION & ORGANISATION

Works smoothly with team leaders, drivers and planners; follows instructions precisely and reports problems quickly. Organises tasks to meet shift cut-off times.

DIGITAL SKILLS

Information – Independent · Communication – Independent · Content creation – Basic · Safety – Independent · Problem solving – Independent

ADDITIONAL INFORMATION

Availability: early, late and night shifts, weekends · **Driving licence:** B