

Jacob Collins

HVAC Technician | Residential & Light Commercial | Service & Installation

Dallas, TX

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SUMMARY

EPA 608 Universal Certified HVAC Technician with 3.5 years of experience installing, maintaining, and repairing residential and light-commercial heating, cooling, and refrigeration systems. Completed 2,000+ service calls, installed 150+ systems, and achieved a 94% first-visit fix rate and a 4.8 customer rating. Skilled in diagnostics, refrigerant handling, electrical troubleshooting, and preventive maintenance.

TECHNICAL SKILLS

HVAC Systems

Split Systems, Heat Pumps, Furnaces, Package Units, Mini-Splits, Ductwork, Commercial Refrigeration Basics, Thermostats & Controls, Indoor Air Quality

Service & Diagnostics

Refrigerant Charging & Recovery, Electrical Troubleshooting, Airflow & Load Calculations (Manual J Basics), Preventive Maintenance, Brazing, Leak Testing, Evacuation

Tools & Software

Manifold Gauges, Multimeter, Vacuum Pump, Combustion Analyzer, ServiceTitan, Customer Estimates, Safety (OSHA, LOTO)

EXPERIENCE

HVAC Service & Installation Technician

Jun 2023 – Present

Lone Star Heating & Air — Dallas, TX

- Diagnose, repair, and install residential and light-commercial systems; completed 2,000+ service calls with a 94% first-visit fix rate.
- Installed 150+ complete split-system and heat-pump systems with 100% passed final inspections.
- Performed preventive maintenance for 400+ agreement customers, contributing to a 91% annual renewal rate.
- Handled refrigerant recovery, leak testing, and evacuation in compliance with EPA Section 608 regulations.
- Earned 4.8 customer rating and sold \$240K in repair and equipment upgrades through honest, no-pressure estimates.

HVAC Apprentice / Installer's Helper

Jul 2022 – May 2023

North Texas Mechanical Services — Plano, TX

- Assisted lead technicians with installs, ductwork, line sets, and startup on 60+ residential systems.
- Fabricated and sealed duct systems that improved airflow performance on 20+ homes.
- Completed 500+ hours of technical training in refrigeration cycle, electrical controls, and safety.
- Maintained truck inventory and tools with a 98% stocking accuracy rate.

TRAINING

Completed a 2-year HVACR technical program; ongoing NATE exam preparation and manufacturer training for Carrier and Trane equipment.

EDUCATION

Associate of Applied Science in HVACR Technology

Dallas College — Dallas, TX
2022 | GPA 3.6

CERTIFICATIONS

- EPA Section 608 Universal Certification
- NATE Core Certification
- OSHA 10-Hour Construction
- Texas HVAC Technician Registration — in progress