

# Jessica Taylor

Operations Manager — Logistics

## SUMMARY

Operations manager with 4 years leading warehouse and distribution teams of up to 45 across Auckland. Delivers on-time performance, lean process improvement and HSWA 2015 compliance for national retail and FMCG supply chains.

## EXPERIENCE

### Operations Manager

Mar 2024 – Present

Mainfreight, Auckland

- Lead 45 staff across a 20,000 sqm distribution centre.
- Lifted on-time in-full delivery from 91% to 97.5%.
- Cut warehouse labour cost per pallet 12% through layout redesign.
- Manage monthly budget of \$1.6M.

### Shift Manager

Jan 2022 – Feb 2024

Foodstuffs North Island

- Supervised 25 pickers and drivers.
- Reduced picking errors 40% via Lean 5S implementation.

**Right to work:** NZ citizen — full work rights, no sponsorship required ·

**Memberships:** Chartered Institute of Logistics & Transport NZ ·

References available on request

## CONTACT

Auckland

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## SKILLS

### Operations

Warehouse &  
distribution

Inventory control

Lean / continuous  
improvement

Rostering & KPIs

### Systems

SAP

Manhattan WMS

Power BI

Excel (advanced)

### Leadership

Team development

H&S (HSWA 2015)

Supplier & carrier  
management

## EDUCATION

### BBus Supply Chain Management

Massey University, 2021

## CERTIFICATIONS

• Lean Six Sigma Green  
Belt

• Forklift (Class 2)  
certificate

• Site Safe Supervisor

• Full NZ Class 2 Licence