

# Marcus Reed

Plumber | Residential & Commercial | Service, Repair & New Construction

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## SUMMARY

Plumber with 3.5 years of experience in residential and light-commercial plumbing installation, repair, and service. Completed 100+ new-construction rough-ins, resolved 1,500+ service calls with a 4.9-star customer rating, and maintained a 98% first-time inspection pass rate. Skilled in pipe installation, water heaters, drain cleaning, leak detection, backflow prevention, and plumbing code compliance.

## SKILLS

### Plumbing Skills

Pipe Installation (PEX, Copper, PVC, CPVC, Cast Iron), Water Heaters (Tank & Tankless), Drain Cleaning & Camera Inspection, Leak Detection, Fixture Installation, Gas Piping, Repiping

### Codes & Safety

Florida Building Code – Plumbing, Blueprint Reading, Backflow Prevention, Trench & Confined-Space Safety, OSHA Safety, Customer Estimates

### Tools & Equipment

Pipe Threaders, Torches & Soldering, PEX Crimpers, Drain Machines, Sewer Camera, Pressure Testing, Service Software (ServiceTitan)

## EXPERIENCE

### Plumber (Apprentice – Advanced)

Jun 2023 – Present

#### Bay Area Plumbing & Mechanical — Tampa, FL

- Perform residential and light-commercial plumbing service, repair, and installation; resolved 1,500+ service calls with a 4.9-star average rating.
- Install and replace tank and tankless water heaters; completed 200+ installations with a 98% first-time inspection pass rate.
- Rough-in and finish plumbing for 100+ new-construction homes, including supply, DWV, and gas lines.
- Diagnose leaks and drain stoppages using cameras and pressure testing, cutting repeat visits by 25%.
- Provide written estimates and explain options to customers, contributing to a 38% upsell conversion on service calls.

### Plumber's Helper / Apprentice

Jul 2022 – May 2023

#### Gulf Coast Home Plumbing — Clearwater, FL

- Assisted journeyman plumbers with rough-in, trim-out, and repipe projects on 30+ homes.
- Measured, cut, and assembled copper, PEX, and PVC piping to code.
- Completed 400+ hours of classroom instruction in plumbing code, math, and safety.
- Maintained service vehicle inventory and tools, reducing missed-part trips by 20%.

## TRAINING & LICENSURE PATH

Registered plumbing apprentice completing the hours required for the Journeyman Plumber license; scheduled to sit for the state exam.

## EDUCATION

### Plumbing Apprenticeship Program (Related Instruction)

Hillsborough Community College — Tampa, FL  
2023

### High School Diploma

Plant High School — Tampa, FL  
2021

## CERTIFICATIONS

- Registered Plumbing Apprentice, State of Florida
- Backflow Prevention Assembly Tester — in progress
- OSHA 10-Hour Construction
- CPR / First Aid